NOTE TO THE CELBET CONTACT POINTS OF

BULGARIA, CROATIA, ESTONIA, FINLAND, GREECE, HUNGARY, LATVIA, LITHUANIA, POLAND, ROMANIA AND SLOVAKIA

Subject: **Customs Eastern and South-Eastern Land Border Expert Team – phase 3 (CELBET3)**
Invitation to the CELBET3 e-learning session "Specialised training for enhancing the use of law enforcement terminology in the customs control scenarios performed at the BCPs"
Financial Code: TAXUD/2020/DE/202

This year, the **CELBET 3 Training Team will organize a training course "Specialised training for enhancing the use of law enforcement terminology in the customs control scenarios performed at the BCPs", in 3 phases: e-learning session, webinar and face-to-face course.**
The **main objective** of this course is to help the customs officers to **communicate in English** with clients in different situations.

The first phase, **the e-learning session will be organized:**
- On **23th, 24th and 25th March 2021, daily starting at 09:00 and ending no later than 16:00 CET** (Central European Time)**.**
- Online, using CELBET Training Platform;
- The direct link: **https://edu.celbet.eu/course/view.php?id=23**
- The working language of the e-learning session is English.
- The objective of the e-learning session is to support implementation of the subtask **5.2.1 Specialized trainings on customs control topics**

- **Content of the training:**
  - On **23th March 2021**: Car search terminology
  - On **24th March 2021**: BCP Diagnostic
  - On **25th March 2021**: Interviewing the customer. Restrictions and prohibitions

- **Number and profile of the participants:**
  - up to 5 participants from each CELBET country;
  - customs officers, who perform customs control at the EU external land border;
  - medium level of English.

- **Special requirements:**
  - the list containing nominated participants to be sent, up to **18th March 2021,** to Mr. George Bucnaru, George.Bucnaru@customs.ro, Training Team expert;
  - the participants are required to create themselves access accounts at CELBET Training Platform (https://edu.celbet.eu) and to test their connection minimum 1 day before the webinar;
  - for access to the course, the participants will use the enrollment key **English1**.

If you have any technical issues related to the CELBET Training Platform or related to this training course, please contact Mr. George Bucnaru, George.Bucnaru@customs.ro

e-signed

Jyrki Linna
Head of CELBET 3

Copy to: CELBET Training Contact Points

Enclosures:
Annex 1: List of trainers and CELBET experts
Annex 2: BBB tool – instruction for use

Annex 1: List of trainers and CELBET experts

Nr.	Mr/Ms	Name and Surname	Country	Role
1	Ms.	Aida Cilinskiene	Lithuania	trainer
2	Ms.	Małgorzata Kowalczyk-Küchmeister	Poland	trainer
3	Ms.	Sonia Daneva	Bulgaria	trainer
4	Mr.	George Bucnaru	Romania	CELBET TR expert Technical assistant
5	Mr.	Norbert Jakus	Slovakia	CELBET TR team leader
6	Mr.	Zsolt Dezsi	Hungary	CELBET TR expert
7	Ms.	Kalina Chobanova	Bulgaria	CELBET TR expert
8	Ms.	Hanna-Kaisa Mikkonen	Finland	CELBET TR expert

Annex 2: BBB tool – instruction for use

Technical specifications

Software requirements:
Internet browser for PC/notebook:
- Chrome, Firefox, Edge – newest version required

Internet browser for mobile phone:
- IOS (12.2+)– Safari Mobile
- Android (6.0+)– Chrome Moblie

Internet browser „Internet Explorer" and older version of „Edge" browser are not supported.

Internet connection:
Edulive server:
IP address: 194.1.0.254

Ports to be allowed:
- TCP/IP ports 80/443 (for HTTP/HTTPS)
- UDP ports in the range 16384 - 32768 (for FreeSWITCH/HTML5 RTP streams)

Equipment:
- Headphones
- Microphone

Testing procedure

Step 1:
- Self-registration (for new users) or Login (for already registered users) to the CELBET Training platform https://edu.celbet.eu/
- Go to the menu: "Webinar", then "Webinar test"
- Enter the password "bbb" in the field "Enrolment key"

Step 2:
- Go to: Test webinar

Step 3:
- It is possible to test the connection separately;
- in case you would like to test with the participation of another person, send a time proposal to George.Bucnaru@customs.ro

Step 4:
- Sending information about the functionality/malfunction of the service to George.Bucnaru@customs.ro